

Developing Potential, Inc.

January to December
~2020~



~Our Mission~

Day Service

To provide quality services to adults with developmental disabilities and support those individuals to reach their potential and achieve an adult dignified lifestyle.

Employment Connections

The mission of DPI Employment Connections is to seek meaningful employment for those with the desire to work.



www.DevelopingPotential.org

PROGRAM DEMOGRAPHICS

		1st QTR 2020	2nd QTR 2020	3rd QTR 2020	4th QTR 2020	YTD Average
TOTAL Served	All programs combined	165	162	160	160	162
Sex	Male	49%	52%	51%	51%	50.8%
	Female	51%	48%	49%	49%	49.3%
Marital Status	Single	100%	100%	100%	100%	100.0%
	Married	0%	0%	0%	0%	0.0%
Race	African American	19%	17%	18%	18%	18.0%
	Caucasian	72%	74%	74%	74%	73.5%
	Asian	4%	4%	4%	4%	4.0%
	Hispanic	4%	4%	4%	4%	4.0%
	Other	1%	1%	0%	0%	0.5%
Age	19-35	54%	52%	52%	52%	52.5%
	36-45	22%	22%	22%	21%	21.8%
	46-55	15%	16%	16%	16%	15.8%
	Over 55	9%	10%	10%	11%	10.0%
Living Arrangement	Residential Program	29%	29%	30%	31%	29.8%
	Natural Home	69%	69%	68%	67%	68.3%
	Lives Independently	2%	2%	2%	2%	2.0%
Primary Communication	Verbal	51%	51%	50%	51%	50.8%
	Partially Verbal	19%	20%	20%	20%	19.8%
	Communication Device	3%	3%	3%	3%	3.0%
	Sign Language/Gestures	13%	12%	13%	12%	12.5%
	Other	14%	14%	14%	14%	14.0%
Dx	Developmental Disability	100%	100%	100%	100%	100.0%
Primary Mobility	Ambulatory	67%	67%	66%	66%	66.5%
	Walks with assistance	6%	6%	6%	6%	6.0%
	Uses a Cane or Walker	4%	4%	5%	5%	4.5%
	Utilizes a wheelchair	23%	23%	23%	23%	23.0%

DAY SERVICE DEMOGRAPHICS

		1st QTR 2020	2nd QTR 2020	3rd QTR 2020	4th QTR 2020	YTD Average
TOTAL Served	Independence	55	54	54	53	54
	Kansas City	44	43	43	43	43
	Lee's Summit	34	33	33	33	33
Sex	Male	49%	48%	48%	48%	48.3%
	Female	51%	52%	52%	52%	52.0%
Marital Status	Single	100%	100%	100%	100%	100.0%
	Married	0%	0%	0%	0%	0.0%
Race	African American	19%	18%	18%	18%	18.0%
	Caucasian	71%	73%	73%	73%	73.0%
	Asian	5%	4%	4%	4%	4.0%
	Hispanic	5%	5%	5%	5%	5.0%
	Other	0%	0%	0%	0%	0.0%
Age	19-35	49%	46%	46%	46%	46.8%
	36-45	24%	25%	25%	24%	24.5%
	46-55	16%	18%	18%	18%	17.5%
	Over 55	11%	11%	11%	12%	11.3%
Living Arrangement	Residential Program	30%	30%	30%	30%	30.0%
	Natural Home	68%	68%	68%	68%	68.0%
	Lives Independently	2%	2%	2%	2%	2.0%
Primary Communication	Verbal	41%	41%	41%	41%	41.0%
	Partially Verbal	23%	23%	23%	23%	23.0%
	Communication Device	4%	4%	4%	4%	4.0%
	Sign Language/Gestures	15%	15%	15%	14%	15.0%
	Other	17%	17%	17%	18%	17.0%
Dx	Developmental Disability	100%	100%	100%	100%	100.0%
Primary Mobility	Ambulatory	61%	60%	60%	60%	60.3%
	Walks with assistance	8%	8%	8%	8%	8.0%
	Uses a Cane or Walker	4%	4%	4%	4%	4.0%
	Utilizes a wheelchair	27%	28%	28%	28%	27.8%

EMPLOYMENT CONNECTION DEMOGRAPHICS

		1st QTR 2020	2nd QTR 2020	3rd QTR 2020	4th QTR 2020	YTD Average
TOTAL Served	Community Employment	38	38	36	37	37
Sex	Male	66%	66%	64%	62%	64.5%
	Female	34%	34%	36%	38%	35.5%
Marital Status	Single	100%	100%	100%	100%	100.0%
	Married	0%	0%	0%	0%	0.0%
Race	African American	16%	16%	17%	16%	16.3%
	Caucasian	69%	69%	71%	72%	70.3%
	Asian	5%	5%	6%	6%	5.5%
	Hispanic	5%	5%	6%	6%	5.5%
	Other	5%	5%	0%	0%	2.5%
Age	19-35	76%	76%	78%	76%	76.5%
	36-45	13%	13%	11%	11%	12.0%
	46-55	8%	8%	8%	8%	8.0%
	Over 55	3%	3%	3%	5%	3.5%
Living Arrangement	Residential Program	24%	24%	25%	27%	25.0%
	Natural Home	76%	76%	75%	73%	75.0%
	Lives Independently	0%	0%	0%	0%	0.0%
Primary Communication	Verbal	84%	84%	83%	83%	83.5%
	Partially Verbal	11%	11%	11%	11%	11.0%
	Communication Device	0%	0%	0%	0%	0.0%
	Sign Language/Gestures	5%	5%	6%	6%	2.8%
	Other	0%	0%	0%	0%	0.0%
Dx	Developmental Disability	100%	100%	100%	100%	100.0%
Primary Mobility	Ambulatory	89%	89%	89%	89%	89.0%
	Walks with assistance	0%	0%	0%	0%	0.0%
	Uses a Cane or Walker	8%	8%	8%	8%	8.0%
	Utilizes a wheelchair	3%	3%	3%	3%	3.0%

Efficiency

Attendance On-Site Day Service

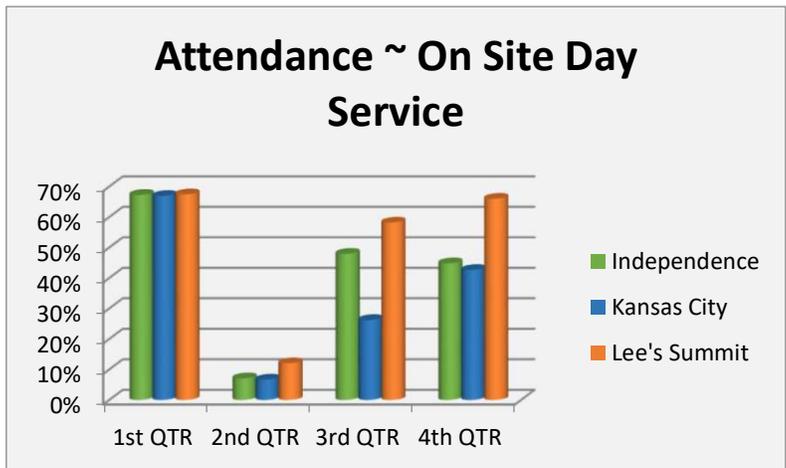
Objective	Measure	Applied to Whom	Target Level
To provide on-site Day Services to individuals	% of day services units provided	Program Participants in Day Service Program	93%

	1st QTR	2nd QTR	3rd QTR	4th QTR	YTD Average
# of Individuals Served					
Independence	47	47	46	46	47
Kansas City	41	41	41	41	41
Lee's Summit	27	26	26	26	27
# of onsite Units Available					
Independence	66646	67113	67117	43143	66880
Kansas City	61234	67113	60072	39010	64174
Lee's Summit	36221	34705	43801	21788	35463
# of onsite Units Served					
Independence	44829	4757	32172	19345	24793
Kansas City	40982	4489	15756	16639	22736
Lee's Summit	24431	4175	25485	14381	14303
Percent					
Independence	67%	7%	48%	45%	37%
Kansas City	67%	7%	26%	43%	37%
Lee's Summit	67%	12%	58%	66%	40%

What we learned/current issues:

COVID19 impacted attendance percentages for March-June. DPI closed for traditional onsite services on March 18. In April, our RN provided telehealth wellness calls, as well as some individuals participating in telehealth services when this was opened up through the waiver.

In general, illnesses, doctor appointments, weather, and vacations impact attendance percentages, as do late arrivals and early departures. As DPI also supports many individuals with high medical needs, absences due to health related concerns always play a factor, especially during colder months when people are more susceptible to illness.



Efficiency

Attendance Off-Site Day Service

Objective	Measure	Applied to Whom	Target Level
To provide individualized services to individuals with off site services	% of off-site units provided	Program Participants in Off Site Day Service Program	93%

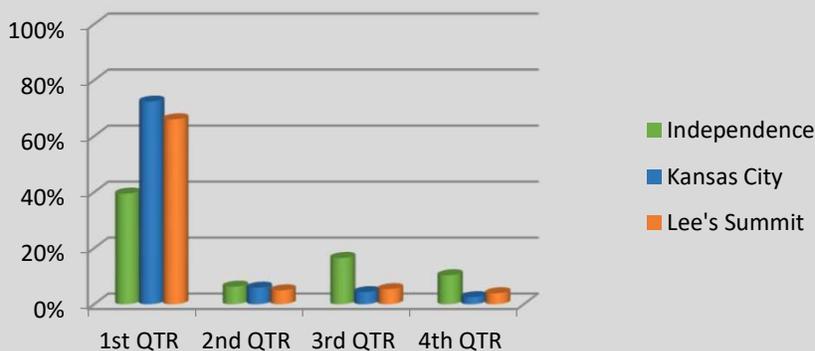
	1st QTR	2nd QTR	3rd QTR	4th QTR	YTD Average
# of Individuals Served in Off Site Services					
Independence	17	17	16	16	17
Kansas City	8	8	9	9	8
Lee's Summit	9	10	10	10	10
# of Off Site Units Available					
Independence	2764	2722	2584	1702	2743
Kansas City	1245	1285	1365	910	1265
Lee's Summit	2067	2767	2667	1778	2417
# of Off Site Units Served					
Independence	1092	171	427	176	632
Kansas City	901	76	59	23	489
Lee's Summit	1365	137	144	70	751
Percent					
Independence	40%	6%	17%	10%	23%
Kansas City	72%	6%	4%	3%	39%
Lee's Summit	66%	5%	5%	4%	35%

What we learned/current issues:

Despite cold weather in January and February, individuals and staff continued to venture around Kansas City. Some favorite spots included Nelson Atkins Museum, Harry S Truman Library, Ronald McDonald House, and Embers Candle Bar. For Valentines Day, a team visited Embers Candle Bar where they made candles for gifts--how fun!

Beginning in March, COVID19 gravely impacted DPI's Off Site Day Services. Due to the Pandemic and to help limit exposure, DPI ceased community outings. The Waiver has allowed for community services to be provided via Telehealth and some individuals have really enjoyed touring museums from around the world virtually! DPI continues to try and be innovative in ways to provide Community Supports while limiting exposure, and will continue through the remainder of the year.

Attendance~Off Site Day Service



Efficiency

Attendance Community Employment

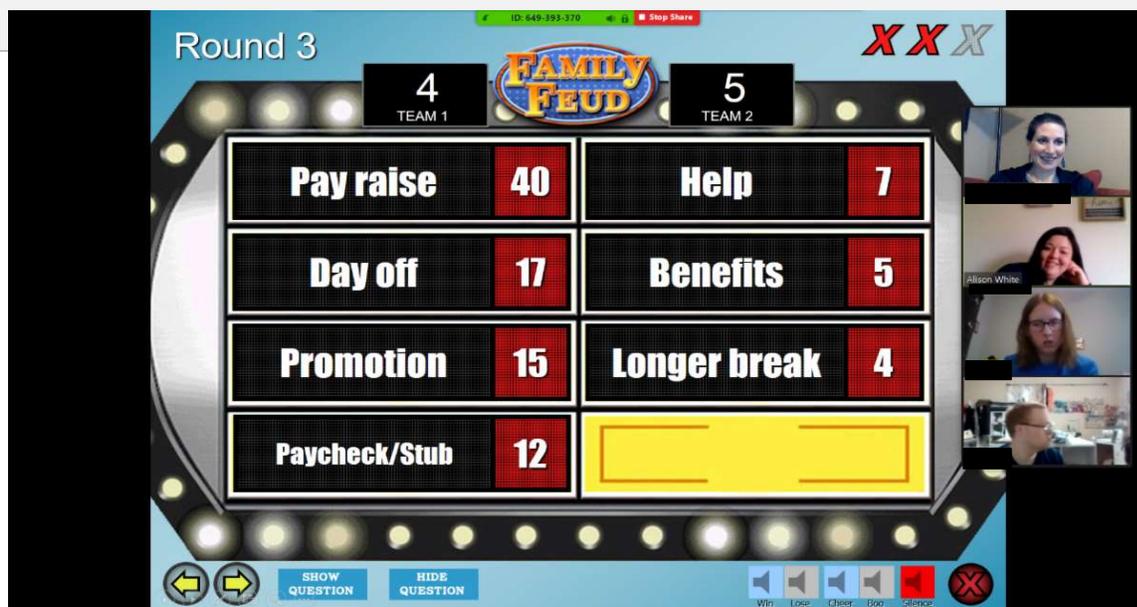
Objective	Measure	Applied to Whom	Target Level
To provide supports to individuals seeking competitive employment	# of Individuals served	Program Participants in Community Employment Program	30

	1st QTR	2nd QTR	3rd QTR	4th QTR	Year End Total
# of Individuals Served	38	37	36	37	37
# of CE Units Available	8878	7607	7345	2475	8243
# of CE Units Served	2989	3831	3783	1081	3410
% of CE Units Served	34%	50%	52%	44%	42%

What we learned/current issues:

During the COVID-19 outbreak, several of the individuals who are employed and supported by DPI Employment Connections have been unable to continue to work due to stay-at-home orders. In an effort to help all individuals to have an opportunity to stay connected, the DPI Employment team has been able to support individuals using Zoom, an online face to face meeting tool.

The employment team has taken this time to think outside the box and ensure individuals remain engaged and continue to work towards their employment goals. Individuals in the employment program have been able to play games with staff and other individuals such as Jeopardy and Family Feud. These games have been created by staff to include topics and scenarios referencing team work, employment application information, building relationships with natural supports, and qualities of a good employee. Individuals who are not employed yet have been able to prepare for interviews by playing a fun game where they can practice popular interview questions and identify their employment preferences.



Effectiveness
Healthy Living

Objective	Measure		Applied to Whom		Target Level
People are supported in making healthy food choices for their individualized nutrition needs	# of times club meets		Individuals who participate in Onsite Services		Monthly
	1st QTR	2nd QTR	3rd QTR	4th QTR	

Indicate 'yes' if Dietician lead cooking project					
Independence	YES/NO	NO	NO	NO	NO
Kansas City	YES/NO	NO	NO	NO	NO
Lee's Summit	YES/NO	NO	NO	NO	NO

# of Individuals who participated in Dietician Lead cooking project					
Independence	10	NA	NA	NA	NA
Kansas City	12	NA	NA	NA	NA
Lee's Summit	12	NA	NA	NA	NA

# of staff trainings provided with dietary and nutrition focus					
	2	3	0	2	7

What we learned/current issues:

Due to COVID19, we were forced to cancel sessions in March for the remainder of 2020. We are in hopes to continue this project in future years.

Earlier this year, DPI partnered with HyVee Nutritionist, Teequa, to lead Healthy Cooking Club for individuals at each location. Teequa, along with staff at each location, led Healthy Cooking Club with a focus on healthy, fun recipes. In January, cooking club involved Mexican Tostado Pizza and Low Carb Chicken Crust Pizza. Crust out of CHICKEN? Yes! Teequa taught us that by combining ground chicken breast, mozzarella cheese and eggs, we can make a pizza crust without all the carbs. Who knew?? February's cooking club included fun twists on Valentine's Treats, with Peanut Butter Strawberry Bars, and Heart-Throbbin' Smoothies which included blueberries, bananas and BEETS. Turned out pretty amazing!



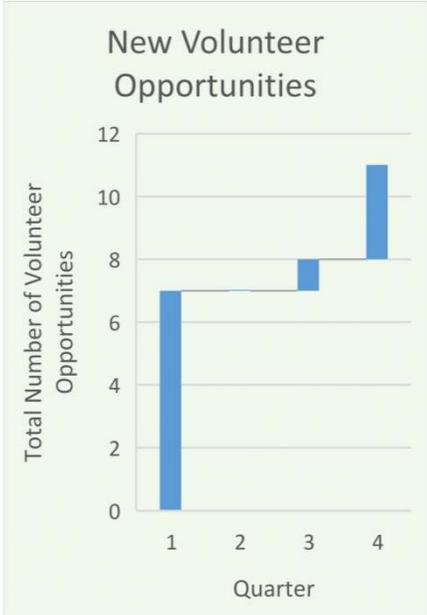
Effectiveness

MQO Social & Spirituality

Objective	Measure	Applied to Whom		Target Level	
Maintain community volunteer opportunities based on individuals preferences	# of time individuals volunteer at volunteer opportunities established in 2019 or new in 2020	All Individuals in Day Service		27 volunteer/year	
		1st QTR	2nd QTR	3rd QTR	
		4th QTR	Total		
# of times/quarter individuals volunteered at location established in 2019 or 2020					
Independence	3	0	0	2	5
Kansas City	2	0	0	0	2
Lee's Summit	2	0	1	1	4
TOTAL	7	0	1	3	11

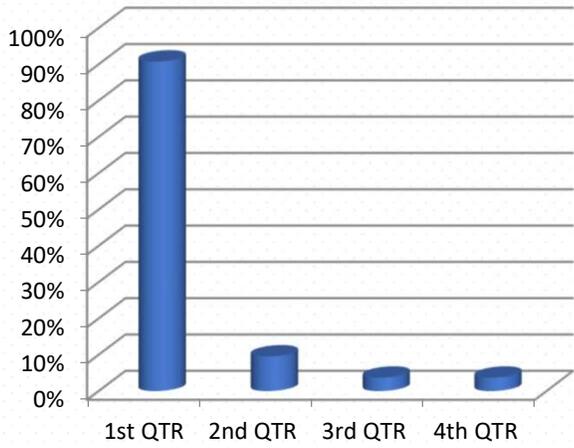
# of new volunteer opportunities made available	Total				
	7	0	1	3	11

Although we did not meet our original goal of volunteering at 3 locations/quarter, we made great strides in giving back during this difficult year. Due to the Pandemic, off site community activities were on hold from Mid-March through end of 2020. Many volunteer sites began limiting volunteers in February which hindered our abilities to volunteer in the community; however, we were able to volunteer with Shep's Place, Another Chance Cat Rescue, and George Owens Nature Center prior to the shutdown which were all volunteer opportunities set up in 2019. DPI staff continued to use creative ways to explore the community and possible volunteer activities, and ended the year with a total of 11 new volunteer opportunities being made available with 4 of these in the last half of the year. This effort took a lot of 'out of the box' thinking and creative ways to volunteer from afar. In the remainder of 2020, individuals packaged back to school candy bags for new LS teachers through a LS chamber project, prepared goodie bags for frontline workers at St Luke's and Children's Mercy Hospitals, and toy donations through Community Service League and Children's Mercy.



Effectiveness						
Social & Spirituality						
Objective	Measure		Applied to Whom		Target Level	
Increase community outings of choice	% of people who meet community goals set		All Day Program Participants who have community goals		95%	
	1st QTR	2nd QTR	3rd QTR	4th QTR	YTD Average	
% of people who meet community goals as set						
Independence	72%	0%	0%	0%	18%	
Kansas City	100%	0%	11%	11%	31%	
Lee's Summit	100%	29%	0%	0%	32%	
TOTAL	91%	10%	4%	4%	27%	

Percent of Individuals who met Community Goals



The original goal of 95% of people who set community goals will be met did not pan out due to the COVID restrictions, individuals were able to explore a whole new world out there with virtual tours of all sorts of places around the world through the option of Telehealth! DPI used creative programming with input from persons served to ensure active meaningful days. Examples of programming activities include: taking virtual tours of museums both local and international, virtually visiting the Kansas City Zoo as well as other zoos with unique animals, gathering pop tabs for Ronald McDonald House during DeEdra's 3rd Annual Pop Tab Challenge, touring monuments such as Manchu Pichu, the Eiffel Tour, Pyramids, just to name a few!

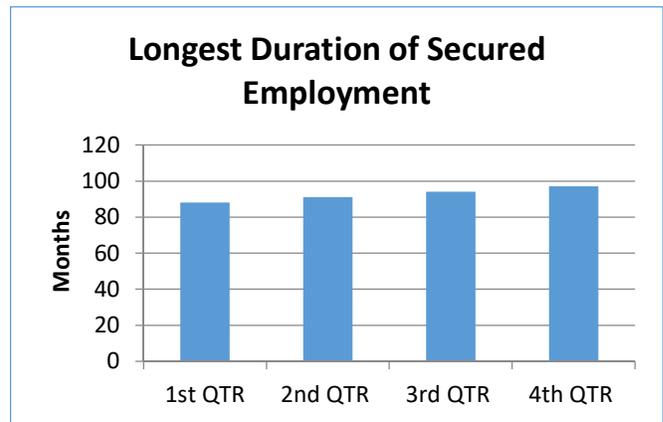
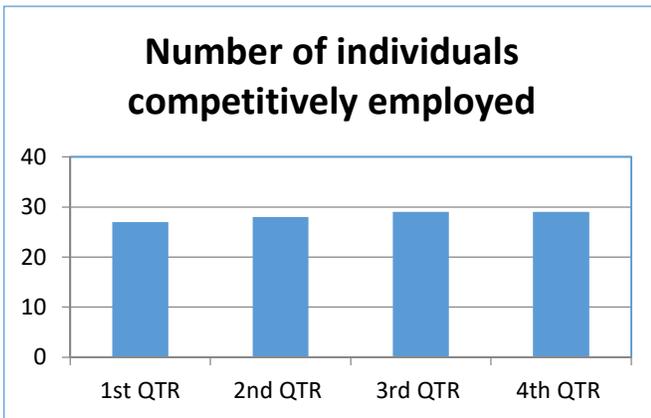
To show percentages prior to the Pandemic, in January, 98% of individuals who set community goals met these goals, even with the cold temperatures. In February, the percentage of completion was at 89%, and in mid-March,



Effectiveness

MQO Social & Spirituality

Objective	Measure		Applied to Whom		Target Level
People who are competitively employed in their community	# of individuals who are employed		All individuals in CE program		20 people competitively employed
	1st QTR	2nd QTR	3rd QTR	4th QTR	
# of individuals who are competitively employed in the community as of last day in month of qtr					
	27	28	29	29	
# of Jobs held in quarter as of last day in month of qtr					
	30	32	32	32	
Average longevity of employment (in months)					
	21	21	23	23	
Longest duration of Secured Employment (in months)					
	88	91	94	97	



What we learned/current issues:

Supports for individuals in the DPI Employment Connections program never took a break during the COVID 19 crisis.

Some individuals continued to work in their workplaces while others were offered new opportunities during the outbreak. DPI's staff were on the frontlines providing support, securing PPE, and helping individuals adjust to new regulations, safety measures, and expectations in the community.

Other individuals were unable to work and were still in need of skill development, support in communicating with employers, help in preparing for a return to their places of employment, and connection with their community they were missing while they were unable to work. Through Zoom meetings and other ways of working together, our staff met the challenge.



Effectiveness					
MQO Healthy Living					
Objective	Measure	Applied to Whom		Target Level	
Individuals will have a Comprehensive Health Assessment to check for risk factors	% of people who have CHA completed in the year	Onsite Individuals		100%	
	% of Medications passed correctly				
	% of individuals given information on their medications			100%	
		1st QTR	2nd QTR	3rd QTR	4th QTR
# of Comprehensive Health Assessments Completed					YTD Total
Independence	8	0	0	0	8
Kansas City	0	0	0	0	0
Lee's Summit	0	0	0	0	0
TOTAL	8	0	0	0	8
# of consultations provided by Nursing Staff to individuals/families					YTD Total
	73	77	52	150	352
Percent of medications passed correctly					YTD Total
	100.00%	99.70%	100%	100%	99.93%
Percent of individuals who are given information about his/her medication					YTD Total
	100.00%	100.00%	100.00%	100.00%	100.00%

What we learned/current issues:

While Developing Potential temporarily halted on-site services, we continued to support the individuals and families we serve in many ways. One of the most important ways was helping to protect the health and safety of those to whom we provide services.

During this time, Developing Potential's Registered Nurse (RN), Heather Brock, called the individuals we serve, providing telehealth assessments and information in a format that is valuable to them. DPI staff has been providing support in getting medicine and other needed supplies so the individuals we serve can remain safe and healthy.

Medications were passed with 99.9% accuracy in 2020.

DPI Leadership Staff also participated in Jackson County's COVID-19 Recognition Program and proudly display these certificates in our efforts to reduce the spread of COVID-19.



Effectiveness					
MQO Health Living					
Objective	Measure	Applied to Whom			Target Level
Individuals will have opportunity to participate in Yoga to increase proper posture which will potentially reduce fall risks	% of people who are ambulatory and participate in yoga	All individuals who are ambulatory at day service program			50% Less than 10% Monthly
	% of above indicated people who fall # of times Yoga offered	1st QTR	2nd QTR	3rd QTR	
% of people who are ambulatory, participate in yoga posture activities (goal 40%)					YTD Average
Agency Total	58%	4%	44%	42%	37%
% of incidents of people who are ambulatory, participate in yoga, and fall (goal less than 10%)					YTD Average
Agency Total	3%	0%	5%	0%	2%
Number of times Yoga offered as form of relaxation					YTD Total
Agency Total	53	0	118	70	241

What we learned/current issues:

In January and February, DPI offered Yoga instruction led by yoga instructor Leslie. During the closure, Leslie was able to continue providing Yoga via Zoom at first for a target group of individuals, and then opened up to any individual served who would like to join. This proved to be a well received support as individuals looked forward to Thursday Yoga with Leslie as they could not only 'see' their friends on the screen, but also participate in some much needed relaxation. As DPI has re-opened supports onsite, we are exploring options to provide benefits of yoga while encouraging social distancing for our staff and individuals.



Strategy for improvement:

Continue to explore options on how to provide socially distanced yoga for individuals and staff during program hours.

Namaste

Effectiveness					
MQO Healthy Living					
Objective	Measure		Applied to Whom		Target Level
Staff will be well trained on various topics	# of trainings employees participate in		DSP Staff		At least 30 trainings/year
	1st QTR	2nd QTR	3rd QTR	4th QTR	YTD
# of trainings offered via the Relias Online Training Platform					
	34	30	0	26	90
# of trainings specific to Healthy Lifestyles (nutrition, exercise, safe transfers, etc.)					
	9	7	0	2	18
# of trainings specific to Aging					
	6	0	0	0	6
# of trainings specific to Safety and COVID Related					
	1	11	0	3	15
# of trainings specific to Employee Wellness					
	8	2	0	8	18



DPI began using the Relias Online Training Management System in September of 2019. In 2020, our focus is to provide as much training and opportunity through means of online training to ensure the most up to date and industry improved resources are being utilized effectively. As our staff moved from working onsite to being at home, we provided opportunities for continued learning through the means of Relias. During our closure, staff had the opportunity to complete a multitude of trainings ranging from Health, Disability Specific Topics, Aging, and Employee Wellness. Our focus weighed heavily on COVID related trainings prior to the return of individuals supported, which included topics such as hand hygiene, Personal Protective Equipment, and Infection Control for Healthcare Professionals to name a few.

Effectiveness

People have an opportunity to give their opinion on service provided

Objective	Measure	Applied to Whom				Target Level
Increase annual survey returns by offering electronic means to complete survey at annual meeting	% of surveys completed at annual meeting	All individuals				50%
	1st QTR	2nd QTR	3rd QTR	4th QTR	YTD Average	
% of surveys completed at time of annual meeting						
Independence	53%	NA				53%
Kansas City	8%	NA				8%
Lee's Summit	54%	NA				54%
Community Employment	0%	17%				8%
AGENCY AVERAGE						31%
# of surveys returned from Support Coordinators						
Agency Total	7	0	0	0		7

What we learned/current issues:

Despite efforts to increase survey responses by offering multiple ways to complete (electronic, paper, email, at the meeting, at home, prior to meeting), we continue to struggle with survey responses. However, we do talk frequently with families, and when asking the question 'are you satisfied with services', we receive 100% of responses indicating 'yes'.



Strategy for improvement:

DPI will continue to ensure people are aware of the multitude of ways surveys may be completed, in hopes to assist with easier completion.

SATISFACTION

People have an opportunity to give their opinion on service provided

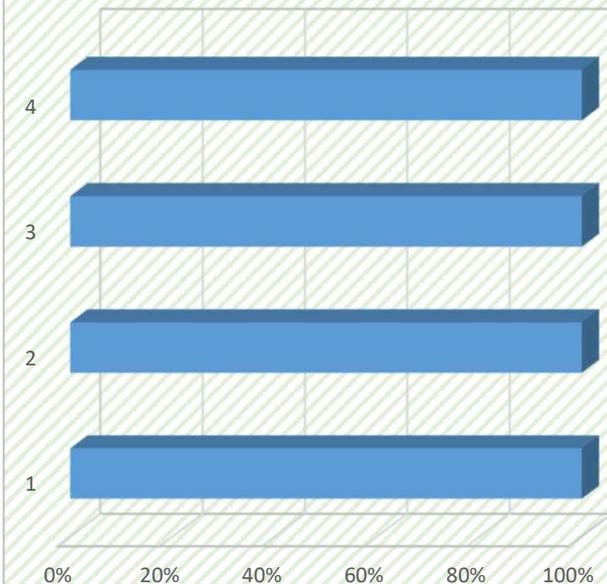
Objective	Measure	Applied to Whom				Target Level
Employers of people in the CE program have opportunity for feedback	% of Employers who report being satisfied with DPI Employment Connection Division	All employers of individuals in the CE program				95%
	1st QTR	2nd QTR	3rd QTR	4th QTR	YTD Average	
% of Employers who report being satisfied with DPI Employment Connections Division						
	100%	100%	100%	100%	100%	

What we learned/current issues:

Employment Connections staff continued to work closely with employers of individuals in the CE program. DPI Employment connections staff were present and available for assisting individuals to adapt to new procedures at their places of employment with such things as wearing a mask, having screenings completed, and complete change in tasks. Employers provided feedback indicating satisfaction with this process, and appreciation for the continued support



Employers of Individuals in CE Program Satisfaction



CE staff will continue regular verbal communications, so that employers may reach out to any of our CE staff with questions or concerns.

SATISFACTION

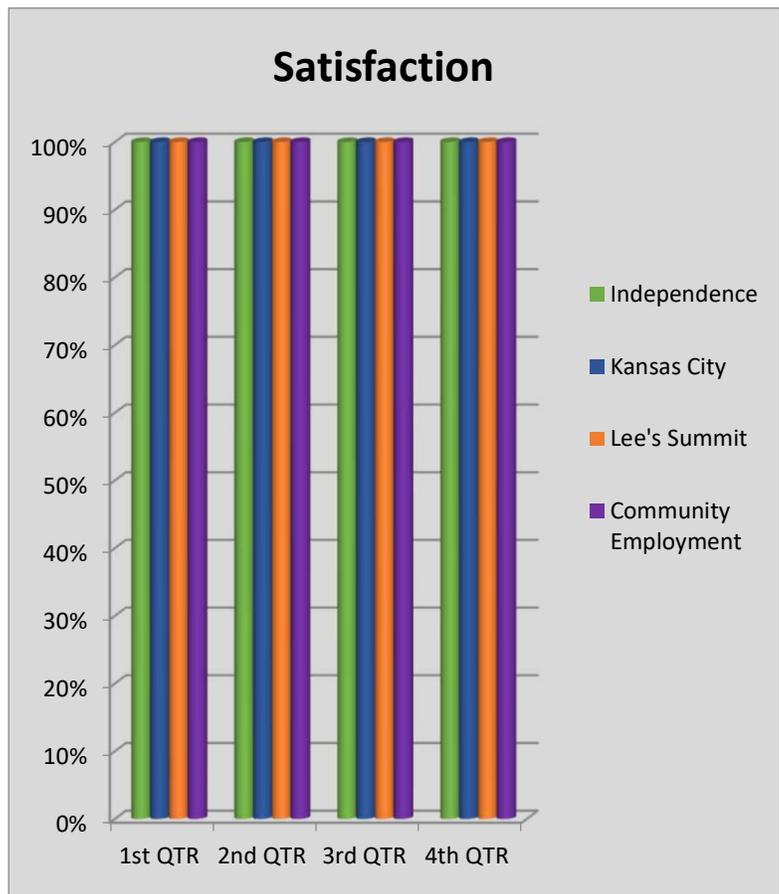
People are pleased with services they are provided

Objective	Measure	Applied to Whom				Target Level
To maximize satisfaction levels	% of individuals who agree with statements on survey	Individuals receiving services				95%
		1st QTR	2nd QTR	3rd QTR	4th QTR	YTD Average
% of respondents who agreed with statement 'I feel Safe at DPI' on annual survey						
Independence		NA	NA	NA	NA	NA
Kansas City		NA	NA	NA	NA	NA
Lee's Summit		NA	NA	NA	NA	NA
Community Employment		NA	NA	NA	NA	NA
% of respondents who agreed with statement 'I am treated with dignity and respect while receiving services from DPI' on annual survey						
Independence		NA	NA	NA	NA	NA
Kansas City		NA	NA	NA	NA	NA
Lee's Summit		NA	NA	NA	NA	NA
Community Employment		NA	NA	NA	NA	NA
% of individuals who reported being satisfied with DPI services during meeting						
Independence		100%	100%	100%	100%	100%
Kansas City		100%	100%	100%	100%	100%
Lee's Summit		100%	100%	100%	100%	100%
Community Employment		100%	100%	100%	100%	100%

What we learned/current issues:

Due to the Pandemic, DPI provided opportunities for individuals and family members to provide feedback during planning meetings verbally, as meetings were often being held via Zoom.

100% of people asked replied 'Yes' to the question 'Are you satisfied with our services?'

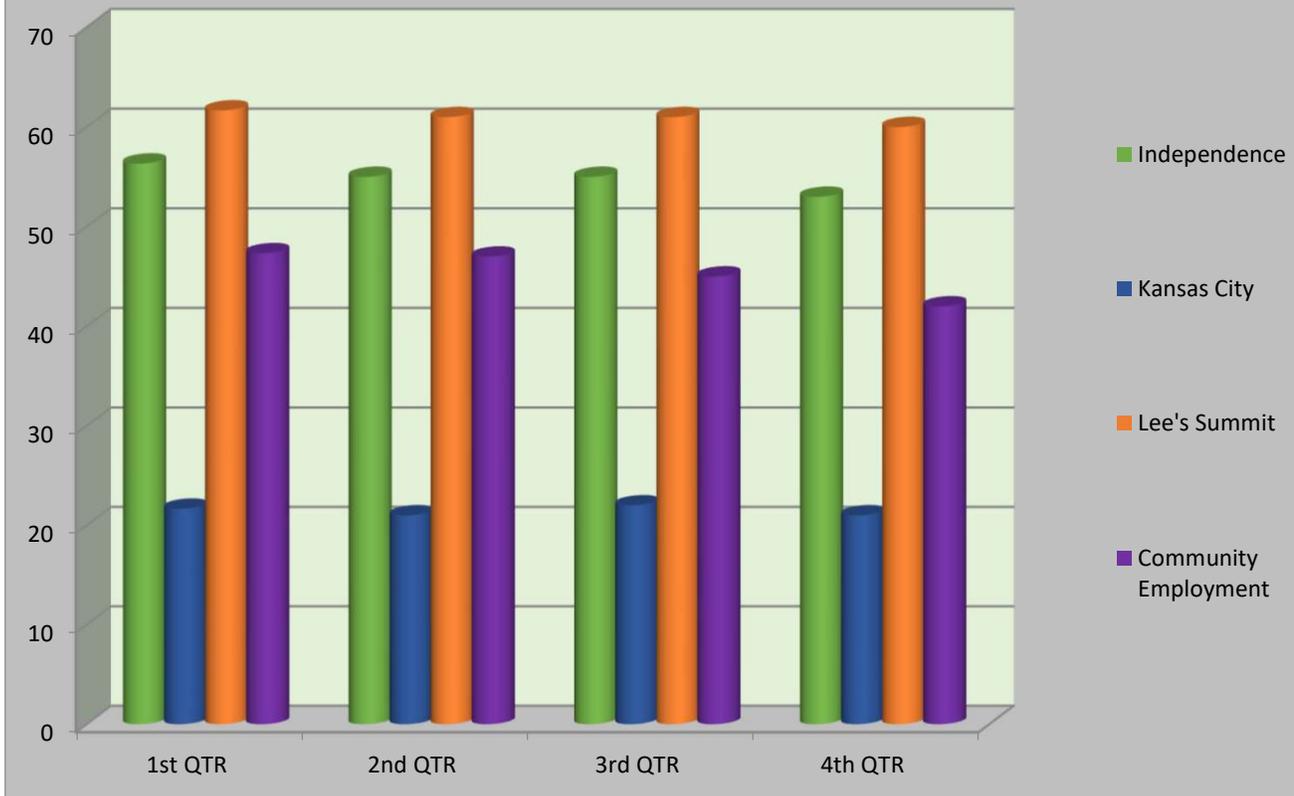


Service Access

People are able to access DPI services

Objective	Measure	Applied to Whom				Target Level
Provide services to individuals in our community	# of people on the request for services list	Individuals on request for services list				NA
		1st QTR	2nd QTR	3rd QTR	4th QTR	YTD Total
Number of individuals who began services during quarter						
Independence		1	0	0	0	1
Kansas City		1	0	0	0	1
Lee's Summit		0	0	0	0	0
Community Employment		1	0	0	1	2
Number of individuals who exited services						
Independence		1	0	1	0	2
Kansas City		1	0	0	1	2
Lee's Summit		1	0	0	1	2
Community Employment		0	2	0	0	2
Average number of individuals who are on request for services list by last day of month						Year End Total
Independence		56	55	55	53	53
Kansas City		22	21	22	21	21
Lee's Summit		62	61	61	60	60
Community Employment		47	47	45	42	42
TOTAL		187	184	183	176	176

Request for Services



Efficiency

Maximize Safety~Drills and Emergency Preparedness

Objective	Measure		Applied to Whom		Target Level
To perform all safety drills in as little time as possible.	seconds to reach designated safe area		All Program Participants and Staff		Dependent on Drill and Location
	1st QTR	2nd QTR	3rd QTR	4th QTR	YTD Average
Fire - Monthly (average)					
Independence	89	NA	NA	NA	89
Kansas City	92	NA	NA	NA	92
Lee's Summit	73	NA	NA	NA	73
Earthquake - Quarterly					
Independence	62	NA	NA	NA	62
Kansas City	NA	NA	NA	NA	NA
Lee's Summit	NA	NA	NA	NA	NA
Tornado - Monthly March -Sept. (average)					
Independence	70	NA	NA	NA	70
Kansas City	NA	NA	NA	NA	NA
Lee's Summit	NA	NA	NA	NA	NA
Violent/Threatening Situation - Quarterly					
Independence	61	NA	NA	NA	61
Kansas City	NA	NA	NA	NA	NA
Lee's Summit	NA	NA	NA	NA	NA
Bomb - Quarterly					
Independence	75	NA	NA	NA	75
Kansas City	NA	NA	NA	NA	NA
Lee's Summit	NA	NA	NA	NA	NA

What we learned/current issues:

COVID-19 closure affected capabilities to complete drills March 18-June 15, 2020. Many monthly and quarterly drills due for completion in mid to late March were not completed due to the closure. DPI returned to Phase I onsite programming on June 15, 2020, for a small number of individuals/staff. Due to the Pandemic and to focus on Social Distancing, drills for June were reviewed verbally with the individuals we support. DPI put in place a COVID-19 Policy and Procedure Manual to address safety, cleaning, and daily protocols to ensure the overall health and safety of the staff and individuals supported.

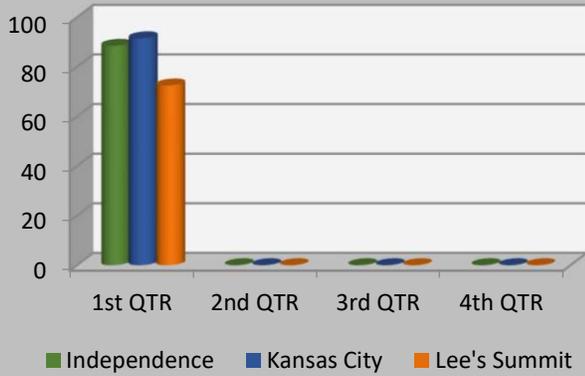
Strategy for improvement:

DPI will continue to focus on safety in our program planning and monthly input meetings.

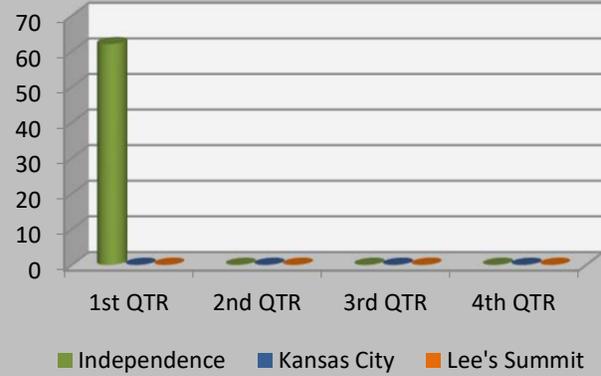
Safety Drills

Drills and Emergency Preparedness

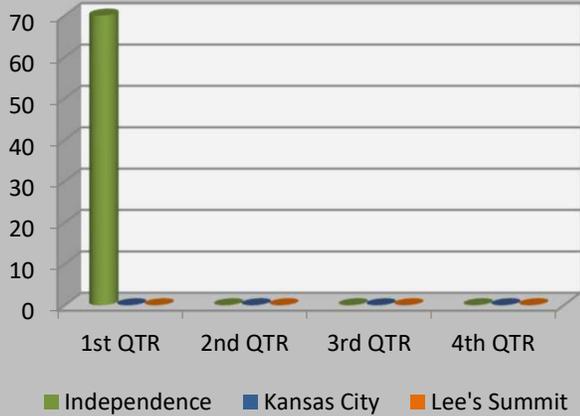
Fire Drill



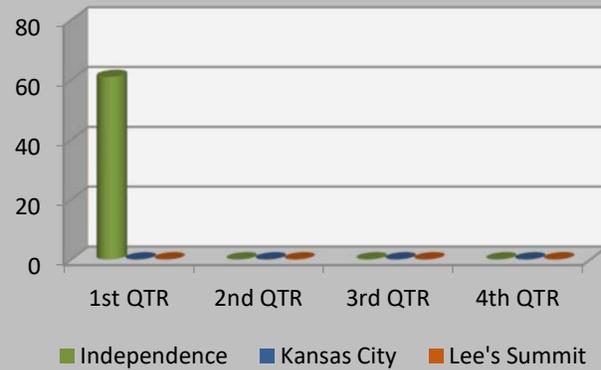
Earthquake Drill



Tornado Drill



Violent Threatening Situation Drill



Bomb Threat Drill

