

Developing Potential, Inc.

January-December 2021 Outcome Results

Developing Potential's on-site services continue to be greatly impacted as a result of the COVID pandemic. DPI continued to support the individuals and families we serve who have not yet returned to in-person services by using the Telehealth program started in 2020. Through the Telehealth program, DPI staff held virtual wellness and enrichment activities twice a week with such activities as; virtual community exploration, art projects, health and wellness activities, sensory, and music activities. For most of the year, off-site services were suspended for the safety of those we serve. DPI staff creatively used Telehealth and web-based technology to still offer enriching experiences enabling individuals to tour locations and museums around the world virtually. DPI leadership staff continue to focus on alternate ways to support individuals during this time, which has resulted in altered goals and outcome results.

Outcome: People are able to choose health resources and are supported in making informed decisions regarding their health and well-being.

- *Percent of medications passed correctly during onsite services: 98%*
- *Number of times Yoga offered as a form of relaxation during onsite services: 245.*
- *Number of trainings offered via the Relias Online Training platform: 74*
- *Number of trainings offered via the Relias Online Training platform specific to Safety and COVID: 4*



Outcome: People are satisfied with the services they are provided.

- *Percent of individuals/guardians who reported being satisfied with DPI services during annual planning meeting—100% rated services as “Good” or higher, 89.6% rated services as “Excellent”.*
- *Percent of TCM Support Coordinators who report being satisfied with DPI services after Service Monitoring Visit: 100%*
- *Percent of Employers who report being satisfied with DPI Employment Connections: 100%*



Outcome: People are competitively employed in their community.

Supports for individuals in the DPI Employment Connections program continued during the COVID crisis. Some individuals were able to maintain their employment with the support of DPI staff who continue to assist individuals with following ever- changing COVID protocols, acquiring and correctly using PPE and following current infection prevention hygiene. In the last two quarters of the year, staff were able to assist four additional individuals to secure employment.



Staff continue to support individuals who are unable to work due to COVID restrictions and those who are still in need of skill development, support in communicating with employers, help in preparing for a return to their places of employment, and connection with their community that they miss while unable to work.



- *Number of individuals who are competitively employed: 28*
- *Number of jobs held: 33 jobs*
- *Longest duration of secured employment—109 months*